

Where are the washrooms?
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When are gowns returned?
Where can I purchase memorabilia?



Toronto
Metropolitan
University

Greeter/Venue FAQ



Washrooms

All guests are encouraged to use the washrooms on the 4th floor concourses. 3rd floor washrooms should be reserved for accessibility, while 2nd floor washrooms are located across from the entrance to the Varsity Court.



Regalia

Reminder to all grads: please only wear the regalia that is arranged for you by Toronto Metropolitan University on stage. All other accents can be worn in photographs with your guests following the ceremony.



How long is the ceremony?

Ceremonies are approx. **2 hours** in length.

Following the ceremony, grads will be ushered to meet their guests on the 4th floor concourses for post-ceremony celebrations.



When are gowns returned?

Grads are asked to return to the Varsity Court (2nd floor) within 45 minutes of the end of their ceremony to return their regalia and pick-up their award document.



Guest Seating

Each graduand receives **4 guest tickets** when they register for convocation, which are emailed to them in advance.

All guests aged 5 and over require a valid ticket to enter the arena. Children under the age of 5 do not require a ticket. Guests are asked to proceed to the 4th floor to watch the ceremony.

Accessible Seating: Guests with mobility concerns, mobility devices, stroller, or guests accompanying another guest with these considerations can use the Accessibility Entrance on the 3rd floor. The arena opens 90 minutes before each ceremony.



Memorabilia

Congratulatory flower bouquets can be purchased in the lobby through *Convocation Flowers*. All other items for purchase including degree frames are available through the Campus Store on the 4th floor concourses.

Photos of grads taken at the base of the stage are arranged through *Grad Images*.



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